

We Inspire Hope



Greater Manchester
Mental Health
NHS Foundation Trust

Which means:

Having a positive outlook on the future ahead
Celebrating achievements, no matter how small
Staying resilient and optimistic
Enabling people to reach their full potential
Being a positive role model



Improving Lives

We Work Together



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Which means:

Empowering service users to make informed choices

Working together to provide seamless services

Lending a hand to a colleague who needs it

Setting and maintaining high standards

Supporting each other to recognise our strengths



Improving Lives

We Are Caring and Compassionate



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Which means:

**Showing empathy and understanding to all
Treating service users, their families and each
other with kindness**

**Doing the little things that make a difference
Taking time to engage, support, listen and act
Putting ourselves in your shoes**



Improving Lives

We Value and Respect



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Which means:

Seeing the individual in everyone

Valuing individuality and diversity

Respecting different people's needs, aspirations and priorities

Being considerate and respecting each other

Challenging behaviour that does not fit with our values



Improving Lives

We Are Open and Honest



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Which means:

Acting with integrity and honesty

Apologising if we are wrong or if we let you down

Continually learning to improve

Doing what we say we will do

Building a trusting relationship



Improving Lives