

Healthcare Cleaning Professional

What you need to know



Healthcare Cleaning Professional (HCPs) are a vital part of the smooth running of the hospital. They work in all areas, making sure they are clean and safe for patients, visitors and other employees whilst on site.

Cleaning a hospital is very different to other domestic and cleaning jobs. HCPs may be required to clean a variety of areas such as wards, operating theatres, infected areas, emergency departments and outpatient areas, all of which need a different approach. HCPs in a hospital setting will have a much higher level of training than someone working in a commercial environment such as a supermarket.

HCPs are an important and valued part of the team. They usually perform their duties whilst doctors and other health care professionals are working around them. HCPs have a significant amount of contact with patients, their families, and their visitors, so good communication skills are required. It is essential that HCPs are discrete, understand the importance of keeping all patient related information completely confidential and respect a patients' right to privacy and dignity.

HCPs wear personal protective equipment, such as gloves, an apron and sometimes a mask to perform their duties safely. This is a key requirement of the role to keep everyone safe and to help to prevent the spread of infection. HCPs can come into contact with a range of bodily fluids and hazards so being protected is vital to protect yourself and allow you to deal with such situations safely.

For those who are looking for career development, being an HCP can be the first step in a successful career in facilities management.



What sort of person makes a good Healthcare Cleaning Professional?

- √ You must understand the importance of and be able to deliver extremely high levels of cleanliness in a hospital environment, understanding the impact this has on the prevention of infection spreading and the recovery of patients.
- √ You must be able to carry cleaning equipment, bend and stretch to reach both high and low areas, be on your feet for several hours at a time and undertake cleaning tasks quickly and efficiently.
- √ Many of our patients are very poorly and will need a great deal of support from all our employees in the form of patience, compassion and empathy, these are important character traits for anyone working at our hospital
- √ It is great if you have the understanding of challenges, you could face working in a busy and complex environment, however, no experience is necessary as full training is provided.
- √ Basic IT skills are useful as you will need to access your work email, undertake some training and to book annual leave.
- √ You must be able to work both alone and as part of a team as you may be required to work alone on some areas such as on closed departments in the evenings.

Frequently Asked Questions

What Training will I get to be a Healthcare Cleaning Professional?

We know that this is a challenging role which requires specialist training and support. At Mid Cheshire Trust we will provide you with the training you need to undertake your role safely and develop your skills.

Mandatory and online Training:

You will complete mandatory training including but not limited to:

- Data Security
- Equality, diversity & inclusion
- Fire Safety
- Health and Safety



- Infection Control
- Safeguarding

On the job training:

During the first 2 weeks in post you will shadow an experienced member of the team and your supervisor will complete a training road map with you at will record the training you have completed and identify any additional support you may need. You will receive specific training on the machinery we use. This will give you the confidence to work independently once your roadmap is completed.

Ongoing support:

You will have regular meetings with your supervisor – we call them 1-2-1's – and these are an opportunity for you to discuss any further training or additional support you may require.

What Support will I get to Develop My Career?

We have well-developed career pathways for our Hospital Domestic Assistants, depending on where you want to take your role.

- You will receive a regular appraisal with your line manager to discuss the following:
 - Your objectives
 - Your job satisfaction
 - Your progression in the role, secondment and promotion opportunities
 - Your health and wellbeing

Working for the Hospital Bank

There is opportunity to work flexibly for our Hospital Bank

Working as a Hospital Domestic Assistant via the staff Bank allows you to work flexibly and can be a useful alternative if you cannot commit to regular hours or a permanent position. It also allows those with permanent positions to earn additional money if you choose to do extra shifts. Bank shifts are booked directly by the individual and are paid weekly.



Benefits of coming to work for MCHFT

As well as providing pastoral support, training and ongoing professional development we also have an extensive range of benefits for our people, which includes the following:

- √ Pay progression within 2 years.
- √ Generous pay enhancements for nights, weekends and bank holidays which significantly increases basic pay rates.
- √ Generous holiday allowance, starting at 27 days' annual leave per year, increasing to 33, plus bank holidays for full time and adjusted accordingly for part time.
- √ Gold standard pension scheme.
- √ NHS discounts across hundreds of shops, restaurants & services.
- √ Excellent career development opportunities.
- √ Generous occupational maternity, paternity and adoption pay.
- √ Weekly pay for Bank workers.
- √ Flexible work patterns & family friendly policies.
- √ Fast track Physiotherapy support for Musculo-skeletal injuries.
- √ Help with the cost of glasses and eye tests.
- √ Therapy centre providing discounted complimentary therapies.
- √ Chapel and multi-faith prayer room.
- √ Well-being workshops, Mental Health First Aiders, advisory and support service for staff including counselling, an employee support helpline and a mediation service.

