

Mersey Care NHS Foundation Trust Values



The future of care is in our hands

Care has always been at the heart of everything we do. But our ambition is now to deliver Perfect Care and become the world's leading organisation in mental health, addiction and learning disabilities.

Mersey Care NHS Trust staff values were developed with the involvement of staff, service users and carers, which are:

Continuous Improvement

- To consistently look at our working environment and actively look for ways of improving the things that we do.
- To contribute to improving the quality of care services, to prioritise the recovery and wellbeing of our patients and service users through great teamwork and partnerships.

To deliver this, we ask that our staff have a passion for improvement, can demonstrate effective open communication and have a positive, supportive and engaging personal style.

Accountability

- To take ownership for the delivery of the highest quality care and to challenge poor practice and inappropriate behaviour.
- To take responsibility for maintaining competence relevant to the role and service needs, and reflect on own performance and adapt practice where appropriate.

To deliver this, we ask that our staff demonstrate professional standards, self development and flexibility to respond effectively to others and service needs.

Respect

- To value difference and individuality, to show care, empathy and respect to colleagues, service users & carers.
- To consistently take time to listen, understand and help others.

To deliver this, we ask that our staff have respect for our values, teamwork and others.

Enthusiasm

- To consistently demonstrate pride in the job and working for Mersey Care, to make a difference to our patients, service users and their families every day.
- To consistently demonstrate the Trust values and show a willingness to participate in all aspects of the role within the team.

To deliver this we ask that our staff have pride, drive and a passion to engage and work collaboratively with colleagues and service users.