

Values Based Recruitment Factsheet

What are Values?

Personal values are our core beliefs, values, behaviours and attitudes we live by on a day to day basis and influence the way we think about life, its purpose, and our own purpose. Each of us will have our own personal set of values, for example; we may believe health is the most valued part of our life, or we may see family or honesty as more important.

AT UHCW, through conversation, discussion and engagement with staff, we have developed a set of organisational values. These values are demonstrated through the work we do and the way we behave and treat patient's visitors and colleagues on a daily basis. By living and demonstrating UHCW's values we can improve staff, patient and visitor experience.

What are UHCW's Values?

Compassion



We treat everyone with courtesy, compassion, respect and dignity

Openness



We act with openness, honesty and integrity in all we do

Pride



We take pride in all we do and aspire to do

Learn



We see education, research and learning as central to improvement

Partnership



We work in partnership to deliver and improve the services we provide for our patient

Improve



We are open to change and seek to innovate to improve what we do

Aligning our personal values to UHCW's values

Below is an example of how one person's personal value of 'caring' can be aligned to one of UHCW's organisational values;

Person A is an Administration Assistant working at UHCW. One cold morning on their way into work, Person A notices a vulnerable elderly patient walking outside the hospital dressed only in their pyjamas and slippers and seems to be confused. Person A approaches the patient and asks if they need any help and if they are ok. The patient can't remember the number of the hospital ward that they are staying in and says that they are looking for a bus to take them home. Person A explains to the patient that before they find the correct bus it is important that the patient is checked by the nurses to make sure that they are ok and so that they can collect their belongings. Person A helps the patient

to the reception area, the receptionist contacts the relevant team who locates the patients ward and who comes to collect the patient.

In the example above, Person A demonstrates behaviour associated with UHCW's value of Compassion.

What is Values Based Recruitment?

Values Based Recruitment (VBR) is an approach which attracts and selects employees on the basis that their individual values and behaviours align with the Trust values and NHS Constitution. It is about ensuring that we recruit the right workforce not only with the right skills and in the right numbers, but with the right values to support the delivery of world-class patient care and experience.

What does Values Based Recruitment mean for me as an applicant?

Your application should reflect your understanding of UHCW Trust Values and provide us with examples of how you have demonstrated commitment to these values through your behaviour. When we review your application as part of our shortlisting process, we will be assessing how you have described your skills and abilities with the view to assessing your personal values and behaviours. If your application is short listed you will be invited to attend a Values Based Interview (VBI).

What is a Values Based Interview?

Values Based Interviewing helps us assess the values, motives and attitudes of our potential employees. It focuses on "how" and "why" an applicant makes choices in work and seeks to explore reasons for their behaviour. We do this by asking you about real work and life situation you have experienced.

How should I prepare for a Values Based Interview?

1. Reflect on your experience from previous work, home life, work experience and academic study as you will be asked to explain situations you have been involved in.
2. Familiarise yourself with UHCW's Trust Values and think about how you demonstrate these.
3. Remember there is no right or wrong answer. VBI is about exploring how and why you behaved in a certain way, not just what you did.