

## Job Description

**JOB TITLE:**

**BAND:**

**BASE:**

**RESPONSIBLE TO:**

**ACCOUNTABLE TO:**

**DBS:**

### **PHARMACY SERVICES AT BLACKPOOL**

Pharmacy services are provided in-house at both Blackpool Teaching Hospitals and Clifton Community Hospital under the direct management of the Director of Pharmacy. Outpatient dispensing is provided onsite by a third-party contractor.

The pharmacy team consists of 179 WTE staff when at full establishment. Pharmacy has a strong and visible presence on the wards with an average of almost 80% of inpatient beds visited daily by a clinical pharmacist and 83% of pharmacist time spent on clinical activities. We have a bustling dispensary which in the last 12 months alone output 275,421 items and a new, state of the art dispensing robot.

Clinical pharmacy services are provided within the Trust's emergency department, paediatric department, Level 3 Haematology Services and the regional Lancashire Cardiac Centre.

Technical services are fully supported in the department. There is a very busy Aseptic Unit, preparing around 15,000 items per year to support chemotherapy, Total parenteral nutrition and high-risk medicine needs within the Trust. Our Clinical trials team work closely with the Trust R&D team and support the Patient Recruitment Centre. Purchasing is managed by a specialist pharmacy team, and we hold MHRA WDA(H) and Home Office Licences. The EPMA team are currently implementing MedChart across the Trust with a completion date of December 2023. Specialist pharmacists complement the team by joint working with clinical duties, e.g. Rheumatology & Dermatology Biologics Pharmacist and Nutritional Support Pharmacist.

We are a very friendly and welcoming team and pride our department on being a great place to work.

Pharmacy sits within the Clinical Support Division of the Trust alongside Pathology, Radiology, Therapies, Outpatients, End of Life care and Clinical Psychology. The Division is supported by a Workforce Business Partner and a Divisional Finance Manager. We also have access to business intelligence support, quality improvement facilitators and project management.

In 2022 the Pharmacy department came runners up of the “Champions of Care” awards as part of the Trust’s success awards.



## **JOB SUMMARY:**

## **OUR TEAM**

Below are just a few pictures of our lovely team:



Pharmacy technicians Emma and Charlotte who are part of the NHS Voices of Care choir.



Our Clinical Trials pharmacist Emma taking part in Clinical Trials Day in May 2022.



Pharmacist Craig and technician Amanda rolling out our MedChart EPMA system across the Trust.



Specialist Nutrition Pharmacist Natalie and Asepsis Pharmacist Lara supporting nutrition and hydration week.



Pharmacist Angela playing a vital role in the Covid Vaccination Clinics.



Pharmacy assistants Beth, Dawn and Alison taking part in the Staff Appreciation Day.



Pharmacists Megan and Hannah and technicians Amanda and Charlie pledging to be Antibiotic Guardians during World Antibiotic Awareness Week in November 2022.

## SENIOR LEADERSHIP TEAM

***Rebecca Bond – Director of Pharmacy & Divisional Director Clinical Support Services***



Rebecca started at the Trust in 2013 as a Band 7 Specialist Cardiology Pharmacist. Up until March 2020 she took on a variety of roles covering antimicrobials, surgery and commissioning work. Rebecca was then appointed as Director of Pharmacy in April 2020 and also has a Triumvirate role as Divisional Director for Clinical Support Services. Rebecca has an open-door policy to staff and actively promotes freedom of speech and a positive work culture.

***Vacant Position - Deputy Director of Pharmacy due to commence 1<sup>st</sup> November 2023***

***Mo Ahmad – Deputy Director of Pharmacy***



Mo joined the Team in 2021 as Deputy Director of Pharmacy with a wide of experience across multiple sectors of pharmacy practice. Mo is a big proponent of using technologies to improve ways of working and has a vision to drive the clinical pharmacy service forward.

***Amanda Blessington – Chief Technician***



Amanda started in the department in 1996 as a rotational Pharmacy Technician. In 1998 she took on the role as Senior Pharmacy Technician for Distribution services. In 2007 she undertook a project role to oversee the installation of the department's first automated dispensing system which was successfully fitted in 2008. In 2009, Amanda commenced in her current role as Chief Pharmacy Technician. Amanda has a diverse role and much of her job involves service improvement type activities. She also has a passion for staff Health and Wellbeing initiatives.

***Angela Nausino – Pharmacy Operations Manager***



Angela joined the Department in 2003 as a newly qualified Pharmacy Technician where she gained experience in all aspects of hospital Pharmacy. Over the years she has been involved in many operational changes such as setting up the first satellite Pharmacy and more recently, managed the team for the department's new robot installation. Angela is The Responsible Person for the MHRA WDA(H) licence and manages the supply of medicines to approved customers. Angela is forward thinking and enthusiastic to change and sees herself as a dynamic leader.

**KEY DUTIES AND RESPONSIBILITIES**

**Main tasks and responsibilities**

**Finance and Performance responsibilities**

**Human Resources responsibilities**

## **COMMUNICATIONS & RELATIONSHIPS**

### **GENERAL REQUIREMENTS**

#### **1. Quality**

Each member of staff is required to ensure that:

- a) The patient and customer are always put first;
- b) That in all issues, the patient/customer requirements are met and all staff contribute fully to achieving the Trust's corporate goals and objectives;
- c) That all staff hold themselves personally responsible for the quality of their work and therefore seek to attain the highest standards achievable within their knowledge, skills and resources available to them in furtherance of the Trust's Vision and in embedding the organisation's Values.

#### **2. Confidentiality**

Each member of the Trust's staff is responsible for ensuring the confidentiality of any information relating to patients and for complying with all the requirements of the Data Protection Act whilst carrying out the duties of the post. Any breaches in confidentiality will be dealt with by the Trust Disciplinary Procedure and may result in dismissal.

#### **3. Data Protection/Freedom of Information Acts**

Carry out any requirements within the duties applicable to the Data Protection Act, 1998 and the Freedom of Information Act 2000.

#### **4. Health and Safety**

Each member of the Trust's staff is responsible for ensuring that they carry out the duties of their post in accordance with all appropriate Health and Safety legislation (Health & Safety At Work Act 1974), guidance and procedures and they do not, by any act or omission on their part, create a threat to the Health and Safety of any other person.

#### **5. Equality & Diversity**

It is the responsibility of all employees to support the Trust's vision of promoting a positive approach to diversity and equality of opportunity, to eliminate discrimination and disadvantage in service delivery and employment, and to manage, support or comply through the implementation of the Trust's Equality and Diversity Strategies and Policies.

## **6. Working Time Directive**

You are required to comply with the regulations governing working time and to any locally agreed associated arrangements.

## **7. Harassment & Bullying**

The Trust condemns all forms of harassment and bullying and is actively seeking to promote a workplace where employees are treated with dignity, respect and without bias.

## **8. External Interests**

Each member of the Trust's staff is responsible for ensuring that any external interest they have does not conflict with the duties of their posts and they must disclose the external interest if this is likely to occur, or if they are in any doubt about a possible conflict of interest

## **9. Mandatory Training**

Each member of the Trust's staff has a statutory obligation to attend mandatory training. It is the responsibility of each member of staff to ensure that they comply with this legal requirement.

## **10. Flexibility**

This job description is intended to act as a flexible guide to the duties of the post and therefore will require revision in consultation with the post holder to reflect the changing requirements of the post, to enable the Trust to achieve its corporate goals and objectives.

## **11. Smoke-free Policy**

In line with the Department of Health guidelines, the Trust operates a strict smoke-free policy.

## **12. Safeguarding**

The Trust are committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expect all staff and volunteers to share its commitment.

Rigorous recruitment checks are carried out on successful applicants who may be required to undertake Enhanced Disclosure via the DBS.

### **13. Sustainability**

The Trust will have positive and engaged staff who believe in the value of sustainability and are enabled to deliver it. We will be recognised as delivering excellent social value by our place-based partners. We will reduce our environmental impact, protect our natural environment, and ensure we deliver compassionate and sustainable healthcare. We will improve the health and wellbeing of all who live and work within the Fylde Coast communities we serve.

### **ABOUT THE AREA**

Blackpool is a town on the north-west coast of England, well served by road, the M55 Junction 4 being couple of miles from the hospital. There are new direct rail services to London from Blackpool North station, alternatively there are frequent connections from Preston which is a major station on the West Coast Main Line. There are direct rail connections to Manchester Airport, which has direct flights to Europe, North America and Asia.

For those with children we also have an on-site crèche.

The quality of state schools in the area is very good. There are a number of Ofsted outstanding primary and secondary schools within the nearby villages and towns.

The local area is known as the Fylde Coast. This is a rural area with pretty small towns & villages, all within easy driving distance of Blackpool. The Victorian seaside town of Lytham St Annes is well known, but other places are very desirable. For example, the village of Great Eccleston was awarded the accolade of the “poshest village in Lancashire”, according to research published in the *Telegraph* in January 2022.



High quality housing is available locally. It should be noted that houses are competitively priced compared to more urban areas such as Manchester or Liverpool.

The beauty of the Lake District National Park is within an hour's drive and again is also accessible by train and / or bus.



#### **ABOUT THE TRUST:**



Blackpool Victoria Hospital, or BVH, as it is known locally, is a medium sized NHS district general hospital (DGH) and comprises the major element of secondary health care within the wider combined acute and community trust that is the “Blackpool Teaching Hospitals NHS Foundation Trust”. The Hospital itself has around 900 beds and these provide care for Acute Medicine in its wider terms and DGH Surgical specialities, including amongst others General Surgery, Trauma and Orthopaedics, Urology and Gynaecology. There is a Women and Children’s unit including both Consultant lead and Midwife lead maternity care.

There is a busy Accident and Emergency unit, closely linked to the Acute Medical Unit and the Intensive Care Unit. Surgical urgent admissions are managed through a Surgical Assessment Unit. Two regional specialities are hosted on site; regional Haematology and the Regional Cardiothoracic Unit (Lancashire Cardiac Centre) which provides Primary PCI and other tertiary cardiac services.

The Hospital has had a series of redevelopments over the last couple of decades, providing amongst others a Phase 5 A&E / AMU/ ITU development which opened in 2001, a self-contained Cardiac Wing which opened in 2006, a Phase 6 Surgical wing incorporating a Pre-assessment unit, day-case unit, in-patient operating rooms and wards beds, which opened in 2011. (The Cardiac Wing contains at the current time 4 catheter laboratories, 4 operating rooms, 20 intensive care beds, together with supporting day-case facilities for invasive and non-invasive cardiac investigations.) Most recently a new ‘Front of Hospital’, containing retail outlets and associated multi-storey care park opened in early 2014. Recent radiology developments included the provision of modern multi-slice CT located within the cardiac build but for general use.

There is a strong emphasis on enhanced recovery techniques across the surgical specialities, with day of surgery admission being the norm. This even includes Cardiac

Surgery where up to 85% of patients undergoing elective surgery are same day admissions.

On-site educational assets include both a Health Education Centre (HPEC) with facilities for both undergraduates and postgraduates, a separate Simulation and Skills centre including a simulation suite, various seminar rooms and lecture theatres. Within the cardiac build there are wet-lab facilities. There is a regular teaching Grand Round on Wednesday lunchtime together with audits and the other Departmental Governance meetings that one would expect. Professional development of staff is supported with in-house courses, as well as access to regional resources. There is a strong theme of promoting the development of our future leaders.

Clinical leadership is provided through a Divisional Structure supporting Clinical Departments with Heads of Department. Alongside this is the Educational Structure managed out of the HPEC. There is a strong Nursing Leadership which works closely with the Medical Leadership. General management and finance functions work closely with the Divisional structures to provide optimal levels of clinical care. We have a strong and ongoing focus on improvement and risk reduction and clinical quality is overseen through the Divisions which report through to the Trust Board. There is an active Clinical Research department with facilities within the main hospital building.

Blackpool Victoria Hospital is a busy hospital, serving a local population of 440,000 residents of Blackpool, Fylde & Wyre and North Lancashire, as well as the previously mentioned specialist tertiary care for Cardiac and Haematology services where across the wider region we support a population of around 1.6 million. The local population itself varies widely in demographics, from the deprived central Blackpool to the affluent Lytham St Annes and similar variations are seen in the wider regional populations served by the tertiary services. As an employer, the trust has over 6500 staff through both its hospital and community arms with a turnover of around £370M. We have worked closely with our local commissioners to set up the pioneering extensive care service, looking to support the highest risk patients within a community setting.

We recognise that when you work for us, in the course of your duties, you may have access to confidential information about patients, staff or health service business. On no account must such information be divulged to anyone who is not authorised to receive it. Confidentiality of information must be preserved at all times whether at or away from work. The Trust has in place a 'Whistle blowers Policy' for staff wishing to express concerns.

We believe that Infection prevention and control is the responsibility of all Trust staff. All duties relating to the post must be carried out in accordance with the Trust hand hygiene and infection control policies and procedures. We also believe that every employee is personally responsible for the quality of the work, which they individually perform. It is our duty to seek to attain the highest standards achievable both individually and collectively to support the Trust's philosophy of pursuing quality in all its services.

The Trust condemns all forms of harassment and bullying and actively seeks to promote a workplace where employees are treated with dignity, respect and without bias. The Trust actively promotes equality of opportunity for all its employees.