"A great place to be cared for; a great place to work"

## 2020070551CEP



## PERSON SPECIFICATION B4 Personal Assistant Integrated Community Care

| Requirements                  | Essential   | Desirable  |
|-------------------------------|---|--|
| Education and qualifications  | RSA III<br>NVQ Business Administration Level 3  | Good standard of general<br>education (including GCSE<br>English or equivalent).   |
| Experience                    | Significant secretarial experience working<br>directly to a senior manager clinician in a<br>large, complex organisation. | Administrative / secretarial<br>background<br>Competent in all aspects of<br>office administration.<br>Good knowledge of NHS<br>structure/function and<br>stakeholders |
| Skills, ability and knowledge | Proficiency in Microsoft Word (word processing skills essential)  | Proficiency in shorthand skills<br>(eg 80wpm minimum).<br>Skills in Microsoft PowerPoint<br>and database packages highly<br>desirable.                                 |

| Personal Qualities | <ul> <li>Highly developed organisational skills and<br/>the ability to work under pressure with<br/>minimal supervision (including prioritising<br/>work and using initiative).</li> <li>Excellent written and verbal<br/>communication skills.</li> </ul> |  |
|--------------------|--|--|
|                    | Excellent customer relation skills.  |  |
|                    | Confidentiality and discretion.  |  |
|                    | Ability to travel as required.   |  |

## V1505019 All Posts