

Job Description

Post:	Urgent Response / NHS@Home Clinical Pharmacist
Base:	Orbital Offices, Swindon / Great Western Hospital
Grade:	Band 8a (would also consider developmental 7-8a position)
Reporting to:	Lead Pharmacist for Integrated Community Services

Our Values

Our STAR values are at the heart of everything we do. You can expect to see them in the way we act and the way we treat each other. Our values make us who we are.

- Service** We will put our patients first
- Teamwork** We will work together
- Ambition** We will aspire to provide the best service
- Respect** We will act with integrity

Main Purpose of the Job

We are looking for an enthusiastic pharmacist who will embrace working within the community setting within Swindon. We are looking for a senior pharmacist (band 8a) but would also consider a development position (band 7-8a) if this is something you are looking towards.

You will be a senior pharmacist supporting the exciting Urgent Response and NHS@Home service in Swindon which incorporates Virtual Wards. A virtual ward is a safe and efficient alternative to NHS bedded care providing treatment and care in a patient's own home. This supports early discharge out of hospital and prevents avoidable admissions. You will provide a highly specialist clinical pharmacy service to virtual ward patients, optimising medicines and ensuring agreed changes in medication are implemented and sustained. This could involve remote consultations, home visits and attending multidisciplinary team meetings. You will be involved in developing and delivering safe and effective pathways of care to patients for a range of conditions. You will also be a key part of a collaborative approach to virtual wards across the BaNES, Swindon and Wiltshire (BSW) Integrated Care Board (ICB).

You will support the lead pharmacist for community services in planning, co-ordinating, managing and developing all aspects of medicines optimisation for community health services to Great Western Hospitals NHS Foundation Trust in accordance with local and national directives.

You will act as an operational lead when required in any relevant aspects of regulatory audit (internal and external) relating to community services.

As a Senior Pharmacist you may be required to support the wider pharmacy team within Great Western Hospitals as the needs require. This may include clinical pharmacy ward and dispensary support. This job description is not exhaustive.

Main Responsibilities and Duties

1. Lead, develop and oversee the clinical pharmacy service provided to the Urgent Response and NHS@Home services
2. Support and address a range of pharmaceutical care needs for patients, such as prescribing or deprescribing, medicines reconciliation, medication review, medicines adherence assessments, ensuring timely medicine supply, antimicrobial stewardship, and therapeutic drug monitoring for patients within these services.
3. Carry out medicine reviews virtually and face to face in patient homes, as necessary
4. Work as an independent prescriber (when trained), optimising medicines and promoting appropriate evidence-based and cost-effective prescribing
5. Utilise clinical assessment skills, where competent and appropriate, to support clinical review of patients within the Virtual ward.
6. Assist in the management of prescribing across the primary/secondary care interface to promote a unified and coordinated approach
7. Responsibility for leading pharmacy input into the Urgent Response and NHS@Home service at the Great Western Hospitals NHS Foundation Trust
8. Developing the pharmacy virtual ward service, in line with national standards
9. Support patients and their carers in respect of their medication, including education for patients/carers and medicines advice to health and social care providers.
10. Support and develop the admission and discharge process to and from Urgent Response and NHS@Home services to ensure safe transfer of care in relation to medicines.
11. Provide professional advice and support during consultant and multidisciplinary Virtual Ward rounds
12. Identify medicines related training needs for health and social care professionals and provide appropriate professional advice and support in response to this.
13. Identify areas of risk relating to medicines use in community and facilitate compliance with medicines legislation and Trust policies to deliver safe standards in the prescribing and handling of medicines across health and social care
14. Co-ordinate the day-to-day activities of the pharmacy service, supervising and line managing pharmacy technicians and rotational pharmacists within the service.
15. Support the delivery of other domiciliary medicines optimisation services as new care models emerge and participates in the delivery of other community clinical pharmacy services as required
16. To deputise and support the Lead Pharmacist for Integrated Community Services.
17. Contribute to the development and implementation of the Trust Medicines Optimisation Strategy.
18. Provide support to service unit managers and clinical lead in the identification of the requirements of the prescribing/drug components of the service budget, through the analysis of current prescribing patterns, public health data, service activity and local interpretation of national horizon scanning information.
19. Support designated community and specialist service units to ensure that the Trust is able to demonstrate compliance with CQC standards relating to prescribing and medicines management across its services.
20. Contribute to the development and delivery of patient education programmes as part of the service provided to people with long term conditions.
21. Develop and maintain communication with all levels of staff, from a variety of organisations and agencies on complex medicines optimisation-related matters and evidence-based practice issues. This will include situations in which there may be resistance to change.
22. Work collaboratively with all local partners such as health and social care agencies, Third Sector and independent organisations to ensure a unified and co-ordinated approach around the development of seamless pharmaceutical care for patients.

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23. Support the provision and presentation of written and verbal reports regarding service, clinical and financial information to all levels within Community Services.
24. To support the development of Trust policies, protocols, regimens and guidelines relating to medicines management within community health services including visits by pharmacists, including future initiatives
25. Participating in clinical pharmacy research and audit.
26. Act as a tutor to the post graduate clinical pharmacy course participants.
27. Attend Clinical Governance meetings where appropriate.
28. Provide advice about issues of medicine administration, medicines security and other pharmacy services to health professionals, carers and patients.
29. Provide workload information for the Trust and Director of Pharmacy and participate in the delivery of performance management reports for the pharmacy community services.
30. Participate in late night, weekend and bank holiday services in line with dept rotas and participate in the Emergency Duty Commitment on-call service (by negotiation)
31. Promote the formulary and associated guidelines
32. Supervise students on the wards and where appropriate

Clinical Pharmacy role outside of Virtual Wards

1. Clinical ward based cover for Swindon Intermediate Care Centre wards (Orchard and Forest) where required.
2. Provide information and advice on the safe, effective and economical use of drugs to health professionals and patients
3. Supervising and checking the work of technicians and other support staff to ensure that procedures and processes are carried out in accordance with departmental policy.
4. Reviewing financial and usage reports for selected Community Health Services, highlighting potential cost savings and recommending changes in prescribing practice

Budgetary Responsibilities

1. Budget management responsibility for allocated Pharmacy budget.
2. Authorised signatory responsibilities for community services pharmacy staff
3. Supporting the Lead Pharmacist for Community Services in ensuring that the community services teams stay within medicines budgets through monitoring drug usage and actively altering prescribing and ordering systems.

Flexibility

This job description is not intended to be exhaustive and it is likely that duties may be altered from time to time in the light of changing circumstances, in discussion with the post holder. This role profile is intended to provide a broad outline of the main responsibilities only. The post holder will need to be flexible in developing the role with initial and on-going discussions with the designated manager.

It is important for us to get the right person in the role and we would encourage you to apply if you wish to have full time, part time or flexible hours.

Supplementary Information

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This job description should be read alongside the Supplementary Information provided on NHS Jobs for applicants and alongside the Employee Handbook for current staff members.

Person Specification

Job Title:	Urgent Response / NHS@Home Clinical Pharmacist
Base:	Orbital Offices, Swindon / Great Western Hospital

The following criteria will be assessed from information provided on your completed application form, during the shortlisting and assessment process, and by your referees.

Criteria	Essential	Desirable
STAR Values	We will expect your values and behaviours to reflect the STAR Values of the organisation: Service - We will put our patients first Teamwork - We will work together Ambition - We will aspire to provide the best service Respect - We will act with integrity	
Education, Qualifications and Training	<ul style="list-style-type: none"> Registration with General Pharmaceutical Council Postgraduate qualification in clinical pharmacy or equivalent experiential practice. Independent Prescribing annotation or desire to complete qualification Keeping professionally up to date including CPD 	<ul style="list-style-type: none"> Quality Improvement training Relevant national and regional training courses Member of the Royal Pharmaceutical Society of Great Britain
Experience	<ul style="list-style-type: none"> Practice as clinical pharmacist. Experience of managing a team. Experience of leading on the incorporation of NHS priorities for pharmacy and medicines management in practice. Proven track record of service development. Knowledge and clear understanding of relevant regulations, guidance and quality standards 	<ul style="list-style-type: none"> Experience managing pharmacy section or service. Evidence of published research.
Knowledge and Skills	<ul style="list-style-type: none"> Able to lead and motivate a team and drive change. Assertive yet friendly Excellent interpersonal skills with patients and colleagues of all grades and disciplines. Good initiative, planning and time management. Excellent verbal and written communication skills including presentation skills. Able to apply advanced clinical pharmacy skills and knowledge in practice. Interest in and experience of practice or clinical research. Awareness of political priorities and agendas. Able to plan and implement projects. Tutoring/mentoring skills. Able to work effectively in multidisciplinary teams Good communication, verbal and written 	<ul style="list-style-type: none"> Able to compile business cases and successfully negotiate for resources.

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	<ul style="list-style-type: none">• Good clinical knowledge• Use of database for collation of intervention information• Understanding of Medicines Information and research methodology and evaluation of clinical papers• Use of relevant IT such as word, Excel, email	
Other Job-Related Requirements	<ul style="list-style-type: none">• Willing to work in other areas of the Trust or Trust-wide as and when required to do so.• Highly motivated, positive, energetic and infectiously enthusiastic – able to motivate others.• Confident, friendly and diplomatic• Able to effectively cope with stress• Able to visit units off site	