



JOB DESCRIPTION / COMPETENCY PROFILE

Job Title	Healthcare Assistant
Payband/Grade	AfC Band 2
Directorate	Working Age Adults and Older Adult In-Patient Units
Job Description Reference	Rolling Recruitment Programme – WRP and ORP

My job makes better lives by ensuring that I provide a high quality, caring service that makes a positive and effective contribution to the care pathway of people admitted onto the wards in the acute phase of their illness.

Job Overview

To provide physical and psychological care to service users in accordance with the specified plan of clinical care and provide support to carers.

NHS Competencies	Level
Communication	1
Personal and People Development	1
Health, Safety and Security	1
Service Improvement	1
Quality	1
Equality and Diversity	2
IT Skills	1
Statutory Requirements	
None	

Personal Competencies	
Interpersonal Sensitivity	1
Courage	1
Team working	1

Values
Treat People Well
Create Respectful Places
Involve not Ignore
Open, Inclusive and Accountable

Qualifications required

An NVQ Level 2 in Health and Social Care is desirable but not essential

Experience/Skills required

Experience of working as a paid or unpaid carer.

Suitable for someone who is looking for a busy and challenging environment to develop and establish effective working relationships and who has a passion for supporting people to help deliver high quality care.

[For a better life](#)

Key Responsibilities

- To observe report and record changes in the clients physical, mental health and behaviour
- To provide care for people who use our services as planned in Multi – disciplinary Team (MDT) meetings
- To be aware of and work to the principles of the Mental Health Act (MHA)
- To give and receive clear messages by telephone and or personal contact
- To provide the necessary physical care to people who use our services to help them complete daily living activities i.e. personal hygiene, diet and fluid intake, clothing and laundry, personal environment, elimination, maintaining rest and sleep and activity, physical observations
- To act in a manner to respect the customs, individuality, values, sexuality and spiritual beliefs, activity, supporting the individual to fulfil these
- To provide social activities, emotional support and stability people who use our services to ensure effective engagement whilst maintaining professional boundaries
- To contribute in the assessment, planning, implementation and evaluating care
- To create and maintain professional supportive relationships with all members of staff with other professionals and agencies to enhance recovery
- To provide escort duties to people who use our services under the direction of the nurse in charge.
- To carry out observations as per individual care plans, client needs, in line with HPT Trust Policy
- To participate in where required co-facilitate in therapeutic and social engagement group work.
- To undertake prescribed physical I observations as follows: blood pressure, temperature, pulse, respirations, blood sugars, urinalysis, weight and height and report results to the nurse in charge

Nursing Career Pathway

