

## PERSON SPECIFICATION FOR THE POST OF QUALITY MANAGER Nursing & Quality Directorate

Attribute	Essential	How Identified	Desirable	How Identified
Dispositional attributes	Ability to encourage and achieve change through the use of effective influencing and facilitation skills	A/I		
	Ability to understand, evaluate and communicate complex issues where material is conflicting and drawn from multiple sources	I		
	Highly organised with an ability to prioritise and have a logical approach to problem solving	A/I		
	Highly motivated and have effective interpersonal skills	A/I		
Qualifications	Registered professional with a healthcare qualification	Α	Evidence of relevant post registration qualifications, plus significant post registration experience at a Degree level or equivalent	А



Skills	Ability to undertake data analysis and the presentation of information	A/I		
	Ability to act upon incomplete information, using experience to make inferences and decision making	A/I		
	Ability to write and present clear presentations and present information in a clear and concise manner	A/I		
	Ability to produce clear action plans and ensure delivery	А		
	Excellent programme and project management skills	Α		
	Ability to prepare and produce concise yet insightful communications for dissemination to senior stakeholders and a broad range of stakeholders as required	A/I		
	Effective organisational and time management skills	Α		
	Investigative skills	А		
	IT and standard keyboard skills and proficient in the use of software packages (word, excel, powerpoint)	А		
	Numerate and able to understand complex financial issues combined with deep analytical skills	А		
Experience	Significant experience of successfully operating in a politically sensitive environment	A/I	Experience of monitoring budgets and business planning processes	A



	Experience of coordinating projects and internal processes and procedures in challenging environments	A/I		А
	Experience of creating and giving presentations to a varied group of internal and external stakeholders	A/I	Experience of managing a team	
	Experience of managing risks and reporting	A/I		
	Experience of effecting positive change processes.	I		
	Experience of drafting briefing papers and correspondence at SMT level	A		
	Experience of monitoring the dimensions of quality	I		
Knowledge	Understanding and up to date knowledge of Integrated Care Systems	A/I	Knowledge of project principles, techniques and tools, such as Prince 2 Foundation and Microsoft Project	А
	Extensive knowledge of Quality Improvement		Knowledge of Financial Cyataras a s	Δ.
	approaches and methodologies		Knowledge of Financial Systems e.g. monitoring budget management, processing invoices and procurement	A