

Person Specification

Job Title: Housekeeper (newborn services)

| ATTRIBUTES | ESSENTIAL | DESIRABLE |
|--------------------------------|---|---|
| EDUCATION | Good standard of general education. | Higher education. |
| KNOWLEDGE | Trust values and behaviours. | |
| TRAINING AND EXPERIENCE | Understanding/experience of working in a busy customer care environment. | Previous experience in a healthcare setting. |
| SKILLS AND ABILITIES | Good communication skills. Able to work using own initiative. Digital skills i.e. Microsoft packages. | Experience of working in an acute “care” environment, undertaking essential nursing care. |
| ATTRIBUTES | Positive attitude, flexible, honest and trustworthy. | Caring skills. Second language skills. |
| OTHER | Committed to delivering high standards of patient care. Friendly, open, empathetic and compassionate. Able to relate well with patients/ clients / relatives / visitors / colleagues / the multi-disciplinary team and wider trust staff. | |