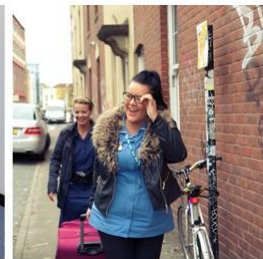
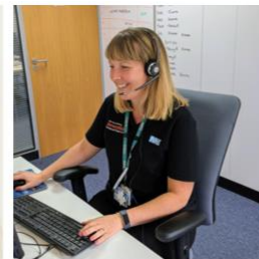


# BrisDoc

Patient care by people who care



## SevernSide

### Integrated Urgent Care

### GP Employed Roles

**An exciting opportunity to work flexibly providing excellent 'patient care by people who care'.**

**Responsible to:** Deputy Medical Director for Urgent Care

**Roles:** We are recruiting to two Severnside GP roles

- Out of Hours
- System CAS

**Salary:** We offer a competitive salary for all GP roles which is dependent upon Severnside service area, shift timings, length of service, and employment status. The salary range for employed GPs starts at £74,983 pa and goes up to £134,188 pa.

**Hours:** Flexible, with a minimum of 8 hours per week within Severnside Urgent Care (OOH) and/or System CAS.

**Location:** The SevernSide Integrated Urgent Care service operates from Treatment Centres across Bristol, North Somerset, and South Gloucestershire.

[Cossham Hospital](#), [Greenway Centre](#), [Marksbury Road Medical Centre](#)

[168 Medical Group \(Weston-Super-Mare\)](#) [Clevedon Community Hospital](#)

We also operate out of our head office, [Osprey Court](#).

**Contact us:** Please email [anne.whitehouse2@nhs.net](mailto:anne.whitehouse2@nhs.net) or [louise.whyte1@nhs.net](mailto:louise.whyte1@nhs.net) for an informal conversation about the roles

We are working hard to increase diversity and inclusion within our organisation including:

- people from Black, Asian and Minority Ethnic communities
- disabled people
- LGBT+ communities
- all ages, faiths, religions and genders

We want to encourage individuals from all backgrounds, experiences and beliefs, who share our mission of 'patient care by people who care' to work with us.



### Meet Anne Whitehouse

### GP and Deputy Medical Director

**"Our SevernSide GPs play a vital role in shaping and improving our urgent care services for patients. As part of our energetic and supportive clinical teams, your knowledge and experience will have a major impact on patient care, experience and safety."**

### Core Benefits

- Competitive salary
- NHS Pension
- 30 days annual leave pro rata (rising to 32+ with length of service)
- Up to three Annual Discretionary Bonus's
- Paid training time /study leave
- Facilitated appraisal and mandatory training
- Work record to support clinical appraisal and revalidation
- Opportunity to have a mentorship & to become a mentor

## About BrisDoc

**BrisDoc is a proud provider of NHS services and has been delivering 'patient care, by people who care' with passion and commitment for over 20 years.**

As an 'employee-owned trust', we are a forward thinking, dynamic and innovative Social Enterprise and run an exciting range of Primary Care services. These include the **SevernSide Integrated Urgent Care Service**, **GP Practices**, and the **Homeless Health Service**. BrisDoc therefore provides great patient care 24 hours a day, 365 days a year to over 1 million patients across Bristol, North Somerset & South Gloucestershire.

By joining BrisDoc, you will be part of a multi-disciplinary organisation that prides itself on being a fantastic place to work, where you will feel truly valued and part of a family. BrisDoc supports colleagues to grow and develop in their roles in order to deliver high quality patient care across all our clinical services. We strive to ensure every member of the team feels proud of the work they do and the services we provide together.

As an employed member of the BrisDoc team, you are also a BrisDoc co-owner and will be able to contribute to the decisions we make to benefit our patients, workforce and the wider community. This includes seeking to continuously improve the healthcare we provide for patients, while protecting our environment, nurturing our staff and making a meaningful contribution to the communities we serve. The BrisDoc 'Community Fund' is a staff-led team which works closely with health-based charitable causes, both local and international, to invest time and money to improve lives in disadvantaged communities.

## About Severnside

### SevernSide Integrated Urgent Care

SevernSide provides urgent primary care across the 24-hour period. It incorporates what was formerly known as the 'out of hours (OOH) GP' service, NHS111 (which is subcontracted by BrisDoc to Practice Plus Group) and the Weekday Professional Line (WDPL). The WDPL clinicians support admission avoidance and facilitate admission for adult medical patients in BNSSG.

SevernSide is also integral to the innovative BNSSG 'System Clinical Assessment Service (CAS)'. The System CAS brings together a multi-professional, multispecialty (currently General Practice, ED, mental health, paediatrics) clinical team to assess patients who may otherwise be sent to the Emergency Department or 999. This innovative work supports 'right care first time' in an integrated way.

## SevernSide GP roles

SevernSide has a diverse range of roles available delivering urgent primary care across the 24-hour period. We are seeking to recruit GPs into the following roles on an employed or self-employed basis.

**Out of Hours GP work.** We have 5 treatment centres across Bristol, North Somerset and South Glos, and a call centre based at Osprey Court in South Bristol. We also offer visiting shifts in our cars, supported by a driver. Self-employed Out of hours work is available from 18.30-08.00 weekdays, 24 hours a day during weekend and bank holidays. We are currently seeking to employ GP's for overnight work and the Clinical Coordinator role ([see separate advert](#)) working a minimum of 8 hours a week.

**System CAS.** This team is based at Osprey Court and is telephone based. Working together in a multi-professional, multi-speciality team to reduce ED admissions and 999 calls. This team has proved to be highly effective, reducing approximately 80% of 999 callouts and ED admissions and supports patients to be safely managed in the community in the majority of cases.

## SevernSide GP

### Main duties and responsibilities

- Assess and manage the full breadth of clinical presentations and age groups which present in the urgent primary care setting, including physical and mental health needs.
- Take telephone referrals from Health Care professionals within the BNSSG area for appropriate adult medical admissions whilst being sensitive to the capacity issues of the hosting acute trust.
- Demonstrate excellent communication skills with referring HCPs, in order to build positive relationships so that alternative management ideas can be discussed without confrontation.
- Gain familiarity with the other urgent care services available in the BNSSG system, and how to access these for patients
- Undertake clinical work by telephone +/- video, consulting with patients and/ or their representatives and healthcare professionals in the community to appropriately assess the current concerns, establish an appropriate differential diagnosis and management plan.
- Seek to support community management wherever possible, but be able to recognise serious illness and emergency situations requiring admission and/ or an ambulance response
- Be able to prescribe appropriately for the urgent primary care context, including initiating and changing end of life medications
- Document the key findings from their assessment, such that the notes provide appropriate detail to log the assessment at the time, and support other clinicians who may be involved later in the patient's journey
- Seek clinical advice from the senior GP on shift (the Clinical Coordinator) when required to support clinical decision making and access to appropriate services
- Buddy with new clinicians working their first shift in the Severnside service, as required, to support them to become familiar with the systems and processes following induction
- Be encouraged to contribute to on call clinician rotas at times of peak demand.
- Use all IT systems required for safe clinical work in IUC, including the clinical systems (Aadastra, PACS and EMIS), resources available to support clinical decision making (the Clinical Toolkit, BrisDoc weblinks, Remedy)
- Be proactive about identifying and reporting concerns and incidents, to support continued learning and improvement in the service provided to patients

### Role Specific Duties

You can see more details of the GP roles BrisDoc are recruiting to here: <https://brisdock.co.uk/gp-careers/>

### General Duties

You can read the full list of general duties and expectations here: [www.brisdoc.co.uk/workwithus/general-duties](http://www.brisdoc.co.uk/workwithus/general-duties)

To enable us to deliver excellent patient care, we need people from all backgrounds, with a range of experiences, so that we are truly representative of the communities we serve.

## Person Specification

Criteria	Essential	Desirable
<b>Qualifications and training</b>	<ul style="list-style-type: none"> <li>Full registration GMC GP register</li> <li>Inclusion on NHS England's Performer's list</li> <li>MRCGP or Certificate from the Joint Committee on Postgraduate Training for General Practice</li> </ul>	<ul style="list-style-type: none"> <li>Higher post graduate membership/ qualification e.g., MRCP/ MSc</li> </ul>
<b>Knowledge and Experience</b>	<ul style="list-style-type: none"> <li>Experience and interest in working across urgent primary care settings</li> <li>Actively working in General Practice or some form of community medicine or IUC service</li> <li>Effective multidisciplinary team working as part of current or recent primary care experience, either in practice or IUC, or both</li> </ul>	<ul style="list-style-type: none"> <li>Experience of teaching Medical Students</li> <li>Experience of GP Training/ Clinical supervision</li> <li>Familiarity with the BNSSG healthcare system</li> <li>Acute/ general medical experience</li> <li>Experience of referral management/ Primary care/ hospital interface decisions</li> </ul>
<b>Skills, Abilities and Attributes</b>	<ul style="list-style-type: none"> <li>Motivated to provide high standards of patient and workforce care</li> <li>Excellent verbal and written communication skills</li> <li>Able to form strong relationships both internally and externally</li> <li>Able to listen carefully and to manage sensitive situations</li> <li>Able to manage confidentiality at all times, for both staff and patients</li> <li>Able to use own initiative to achieve the objectives of the post</li> <li>Flexible approach to working pattern and location according to service need</li> <li>Organised, systematic and with good time management; able to prioritise work, multi task and work under pressure</li> <li>Willing to analyse own work and performance, to recognise own limitations and act appropriately</li> <li>Commitment to BrisDoc's values and social enterprise status</li> <li>Positive attitude towards innovations and change.</li> <li>Good team player who is able to support, value and respect the contribution of all members.</li> <li>Able to remain impartial, objective and non-judgmental when working with others.</li> </ul>	<ul style="list-style-type: none"> <li>Familiarity with Adastra EMIS computer systems</li> </ul>
<b>Other</b>	<ul style="list-style-type: none"> <li>Actively manages Continuous Professional Development, by keeping up to date with all professional requirements of the role.</li> </ul>	