

**ROTHERHAM DONCASTER AND SOUTH HUMBER MENTAL HEALTH
NHS FOUNDATION TRUST**

MENTAL HEALTH SERVICES FOR OLDER PEOPLE

JOB DESCRIPTION

Community Support Worker

Grade: Band 3

Department: Community Mental Health Team for Older People

Responsible to: Community Services Manager

Accountable to: Team Manager

JOB SUMMARY

To implement, maintain and contribute to the delivery of high quality care as planned and directed by health care professionals within the Community Mental Health Team Service in Doncaster. All care and activity will be undertaken in accordance with the Trust's vision and values.

To provide support and ongoing treatment to an allocated group of service users, assisting and contributing to implementing care plans, programmes of care and therapeutic interventions.

MAIN DUTIES AND RESPONSIBILITIES

- To be responsible for an allocated number of individual service users, assisting and contributing to the planning, implementation and review of care plans.
- To monitor and review prescribed mental health medications and to undertake physical observations as required for the mental health medication prescribed.
- To be able to participate along with service users in a range of meaningful therapeutic activities following clinical specialist assessment such as supportive advice, education and support health promotion and self-care.
- To support service users to understand and manage their mental health needs in line with their care plan. This may include supporting people to access other resources or services when necessary to maximise the most appropriate use of all community resources.
- To assess immediate risk in line with Trust policies and to manage this effectively by alerting the appropriate staff involved in the client's care.
- To maintain accurate confidential written and electronic records and activity data in line with Trust policies and procedures.

- To attend CPA/care plan review meetings as required providing accurate information to the identified professional regarding any changes in the client's condition or progress.
- To participate in personal clinical supervision.
- To attend other meetings relating to team matters as directed by Team Manager/Service Manager.
- To communicate with external agencies and other service providers on clinical matters as appropriate and within the general scope of the post
- To be able to engage effectively with service users and their carers demonstrating relationship building and in the maintenance of trust within a therapeutic context.
- To facilitate the appropriate use of medicine management systems under the direction of appropriate staff involved in the client's care, i.e. chemist, medical staff.
- Provide regular support/education to service users and their families or carers to maintain their relationship and caring role for the service user.
- To respect the individuality, values, cultural and religious diversity of service users and to contribute to the provision of a service sensitive to their needs.
- To participate and advise team managers/members in the planning of protocols and on future service needs to develop the service for our client group.
- To contribute to the induction training and education of student and other staff within the clinical area.
- To participate in relevant training as highlighted in PDR.
- To implement all health and safety policies, procedures and assessments within the area of work and in line with Trust policies and protocols, e.g. safeguarding adults, moving and handling.
- To have responsibility to safeguard the welfare and safety of other team members during working hours by means of awareness of colleagues, caseloads and undertaking joint work where necessary and following the lone worker policy.
- Participate in clinical governance and quality assurance projects as directed by Service/Team Manager.
- To undertake any duties and responsibilities as may be determined from time to time within the general scope of the post.